

NATIONAL CERTIFICATION COUNCIL FOR ACTIVITY PROFESSIONALS
2014 Aging Services of Minnesota Institute and Expo [re]defining age
Session Attendance Worksheet

This is a listing of all the educational programs that have been designed to meet NCCAP approval for continuing education for activity professionals attending the Aging Services Institute. Please place an "X" in the box next to the sessions you attended, sign your name and keep this form to send to NCCAP when you renew your certification.

Name _____ Facility _____

Program title _____ #Clock Hours _____

Tuesday, February 4, 2014 – 12:30 p.m. – 4:45 p.m.

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| <input type="checkbox"/> Session B – Leadership in Aging Services Organizations: Research-Based Practices That Work
<i>Mary Tellis-Nyak, RN, MSN, MHP, VP Quality Initiatives, National Research Corporation, My InnerView Products, Lincoln, Neb.</i> | 4.0 |
| <input type="checkbox"/> Session C – Undisturbed Restorative Sleep at Night, Awake and Engaged During the Day
<i>Sue Ann Guildermann, RN, BA, MA, Director of Education; Melinda Jaeger, BS, PT, Rehab Specialist; and Cindy Morris, BS, MBA, LNH, Executive Director, Empira Inc., Eden Prairie</i> | 4.0 |

Wednesday, February 5, 2014 – 9:30 – 10:30 a.m.

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| <input type="checkbox"/> Opening Keynote: FIL!P: How to [Re]define Age through Innovation at all Levels
<i>Peter Sheahan, Author, Founder and CEO of ChangeLabs</i> | 1.0 |
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Wednesday, February 5, 2014 – 12:30 – 2:00 p.m.

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| <input type="checkbox"/> #101 – Federal Legal Issues Update
<i>Susan Shaffer, Attorney, Susan M. Shaffer, Attorney at Law, P.A., St. Paul; and Cory Kallheim, Director, Legal Affairs, LeadingAge, Washington, D.C.</i> | 1.5 |
| <input type="checkbox"/> #103 – Media Relations: What Makes a Good Story?
<i>Jodi Boyne, Vice President of Public Relations, Aging Services of Minnesota, St. Paul (facilitator); Mary Lahammer, Anchor, TV Reporter, Twin Cities Public Television, St. Paul; and Blois Olson, Founder and Principal, Fluence Media, Minneapolis</i> | 1.5 |
| <input type="checkbox"/> #104 – Fulfilling the Needs of Your Consumers through Effective Fitness Programs
<i>Nicole Rennie, PT, GCS, Owner, Physical Therapist, Senior Abilities Unlimited, LLC, Edina</i> | 1.5 |
| <input type="checkbox"/> #109 – Selecting, Developing, and Retaining Your Workforce: What Actually Works
<i>Casey Lankow, Senior Partner; and Timothy Johansson, Owner/Senior Partner, CareProfiler, Shoreview</i>
<i>Member panel: Wendy Kohler, Senior Director of Human Resources, Volunteers of America, Eden Prairie; Vicki Henderson, Senior Director of Human Resources, Cerenity Senior Care, St. Paul; Alex Rogen, Chief Operating Officer, Skogen Enterprises, Walker; and John Murphy, Director of Training and Development, New Perspective Senior Living, Eden Prairie</i> | 1.5 |

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| <input type="checkbox"/> #112 – HIPPA, HITECH, and Mobile Devices: Essential Safeguards
<i>Susan E. Ziel, Attorney and Partner, Krieg DeVault LLP, Minneapolis</i> | 1.5 |
| <input type="checkbox"/> #113 – Understanding People: How Attitude and Style Impact Communication
<i>Dr. Barry L. Lane, Healthcare Consultant and Trainer, Detroit Lakes</i> | 1.5 |
| <input type="checkbox"/> #114 – Meditation as a Strategy to Improve Communication and Relationships with Elders and their Families
<i>Mary Ebb, Elder Law Attorney, Mary Ebb, LLC, Roseville</i> | 1.5 |
| <input type="checkbox"/> #115 – Best Practices for Tube Feeding and End-of-Life Care
<i>Lores Vlaminc, Principal, Lores Consulting, Rochester; and Sheri Ruehle, Director of Operations, Elim Care, Eden Prairie</i> | 1.5 |

Wednesday, February 5, 2014 – 2:30 – 3:30 p.m.

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| <input type="checkbox"/> #201 – Minnesota Department of Health Public Policy Update
<i>Susan Winkelmann, Assistant Director, Compliance Monitoring Division, Minnesota Department of Health, St. Paul</i> | 1.0 |
| <input type="checkbox"/> #202 – Memory Care in Senior Housing from a Legal Perspective: Today and in the Future
<i>Michelle Klegon, Attorney, Klegon Law Office, Ltd., Minneapolis; Janelle Johnson, Vice President of Memory Care, Prelude Homes & Services, Woodbury</i> | 1.0 |
| <input type="checkbox"/> #203 – LGBT (Lesbian, Gay, Bisexual, Transgender) Diversity Training
<i>Jane Danner, Director of Psychosocial Programs; and David Woods, Director of Fund Development, Volunteers of America National Services, Eden Prairie</i> | 1.0 |
| <input type="checkbox"/> #204 – Orientation and Training Excellence
<i>Dr. Barry L. Lane, Healthcare Consultant and Trainer, Detroit Lakes</i> | 1.0 |
| <input type="checkbox"/> #205 – Conservators and Guardians: Can an Alternative Decision Maker Really Do That?
<i>April Boxeth, Attorney, Voigt, Rode & Boxeth, LLC, St. Paul, and Anita Raymond, Geriatric Care Management & Consultation, Volunteers of America of Minnesota, Minneapolis</i> | 1.0 |
| <input type="checkbox"/> #207 – Coaching Families to Explore and Prepare for the End-of-Life Journey
<i>Anne Denny, CEO & Founder, Directives by Design, LLC, Egan</i> | 1.0 |
| <input type="checkbox"/> #209 – Harness the Power of Effective Target Marketing to Boost Sales Success
<i>Jill Johnson, President and Founder, Johnson Consulting Services, Minneapolis</i> | 1.0 |
| <input type="checkbox"/> #211 – Health Support Specialist: The Future of Excellence and Innovation
<i>Adam Suomala, Vice President of Membership and Strategic Affiliations, Aging Services of Minnesota, St. Paul</i> | 1.0 |
| <input type="checkbox"/> #212 – Don't Leave Me Hanging! Managing Employee Leaves of Absence
<i>Carl Crosby Lehmann, Principal and Chair, Employment Law Practice Group, Gray Plant Mooty, Minneapolis</i> | 1.0 |

Wednesday, February 5, 2014 – 4:00 – 5:00 p.m.

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| <input type="checkbox"/> #301 – Minnesota Department of Health’s Implementation of the New Home Care Licensure
<i>Joshua Berg, Home Care and Assisted Living Program Manager, Compliance Monitoring Division, St. Paul</i> | 1.0 |
| <input type="checkbox"/> #302 – Five Rules of Crisis Management that Should Never be Broken
<i>David Neuger, President and CEO; and Christopher Blissett, Executive Vice President, Neuger Communications Group, Northfield</i> | 1.0 |
| <input type="checkbox"/> #307 – Person-Centered Dementia Care: Engaging the Whole Person
<i>Marsha Berry, MA, CaEd, Education Manager, Alzheimer’s Association Minnesota-North Dakota, Minneapolis</i> | 1.0 |
| <input type="checkbox"/> #311 – Don’t Leave Me Hanging! Managing Employee Leaves of Absence
<i>Carl Crosby Lehmann, Principal and Chair, Employment Law Practice Group, Gray Plant Mooty, Minneapolis</i> | 1.0 |
| <input type="checkbox"/> #312 – Create a Blueprint for Team Success
<i>Diana Oleskow Lubich, Leadership Training Specialist, Crestcom International, Golden Valley</i> | 1.0 |

Thursday, February 6, 2014 – 9:00 – 10:00 a.m.

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| <input type="checkbox"/> General Session and the 21st Annual Interfaith Celebration: [Re]Imagine the Future of Aging
<i>Larry Minnix, President & CEO of LeadingAge</i> | 1.0 |
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Thursday, February 6, 2014 – 10:15 – 11:15 a.m.
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| <input type="checkbox"/> #401 – Minnesota Department of Human Services Public Policy Update
<i>Alexandra Bartolic, Senior Health Care Program Senior Manager, Disability Services; Loren Colman, Assistant Commissioner, Continuing Care; and Jean Wood, Director, Aging and Adult Services Division, Minnesota Department of Human Services, St. Paul</i> | 1.0 |
| <input type="checkbox"/> #404 – Base Line for Performance: Developing Meaningful Job Expectations and Performance Standard
<i>Dr. Barry L. Lane, Healthcare Consultant and Trainer, Detroit Lakes</i> | 1.0 |
| <input type="checkbox"/> #406 – Strategies to Facilitate Better Communication with Persons with Dementia
<i>Allen Johnson, OT, Clinical Performance Specialist, RehabCare, Howell, Michigan</i> | 1.0 |
| <input type="checkbox"/> #407 – Customer Service Results Improved with Real Time Feedback
<i>Erin Hilligan, Campus Administrator, Ebenezer Ridges, Burnsville; and Micah Bensen, Senior Experience Improvement Coach, Vertical Systems Inc. – Truthpoint, Eden Prairie</i> | 1.0 |
| <input type="checkbox"/> #413 – Books for the Bookends: Using Children’s Literature to Connect with the Elderly
<i>Jenny Barlow, MFA, Wellness Assistant, Friendship Village, Bloomington</i> | 1.0 |
| <input type="checkbox"/> #415 – Conflict from the Inside Out
<i>Jack Mateffy, Author, Speaker, Principal at Mateffy and Company, Mound</i> | 1.0 |

Thursday, February 6, 2014 – 12:30 – 1:30 p.m.

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| <input type="checkbox"/> #501 – Minnesota Department of Human Services Home and Community-Based Services (HCBS) Update
<i>Kari L. Benson, State Planning Director; and Jean Wood, Director, Aging and Adult Services Division, Minnesota Department of Human Services, St. Paul</i> | 1.0 |
| <input type="checkbox"/> #507 – Handling and Documenting Performance Improvement Issues
<i>Dr. Barry L. Lane, Healthcare Consultant and Trainer, Detroit Lakes</i> | 1.0 |
| <input type="checkbox"/> #508 – Gen Y vs. the Greatest Generation: “Did Grandpa Really Just Tweet Me?” How Your Senior Living Community Can Embrace the Tech Revolution
<i>Mark Billitteri, CIO, Walker Methodist, Minneapolis; and Michelle Krouze, CTO, Charter Solutions, Plymouth</i> | 1.0 |
| <input type="checkbox"/> #510 – Books for the Bookends: Using Children’s Literature to Connect with the Elderly
<i>Jenny Barlow, MFA, Wellness Assistant, Friendship Village, Bloomington</i> | 1.0 |
| <input type="checkbox"/> #511 – Under the Influence- A Layperson’s Guide to Drug and Alcohol Abuse in Residents/Clients and Staff
<i>Stefan V. Salmonson, President, PROtective Services Inc.</i> | 1.0 |
| <input type="checkbox"/> #514 – Appreciating Introverts and Extroverts in the Work Place and What They Can Bring to the Team
<i>Jack Mateffy, Author, Principal at Mateffy and Company, Mound</i> | 1.0 |

Thursday, February 6, 2014 – 2 – 3:30 p.m.

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| <input type="checkbox"/> #604 – How to Keep Your Most Engaged and Motivated Employees
<i>Jack Mateffy, Author, Speaker, Principal at Mateffy and Company, Mound</i> | 1.5 |
| <input type="checkbox"/> #606 – Boost Teamwork, Reduce Turnover and Improve Care Using Positive Psychology
<i>Pat Schommer, MA, Associate Director, University of Minnesota Center on Aging, Minneapolis</i> | 1.5 |
| <input type="checkbox"/> #607 – Avoiding and De-escalating Dangerous Confrontations
<i>Stefan V. Salmonson, President, PROtective Services Inc.</i> | 1.5 |
| <input type="checkbox"/> #610 – Worksite Wellbeing Programs- A Strategic Approach to Workforce Recruitment, Retention and Productivity
<i>Ali Payne, Area Vice President, North Central Region Wellness Consulting Practice Leader; and Emily Wert, Wellness Consultant, Gallagher Benefit Services, Bloomington</i> | 1.5 |
| <input type="checkbox"/> #612 – Working with Difficult Tenants in Independent Senior Housing
<i>Lisa L. Marvin, CEO, Essence Property Management, Inc., St. Cloud</i> | 1.5 |
| <input type="checkbox"/> #614 – Hoarding Boot Camp
<i>Janet Yeats, MA, LMFT, Co-Founder, The Hoarding Project, St. Paul</i> | 3.0 |
| <input type="checkbox"/> #615 – Meaningful Life, Empowered Self, Real Homes: Culture Change Learnings from the Evidence-Based Practices of the Greenhouse Project
<i>Susan Frazier, RN, BSN, MS and Chief Operating Officer, The Green House Project</i> | 3.0 |

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Thursday, February 6, 2014 – 4 – 5 p.m.

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| <input type="checkbox"/> #705 – What Drives You to Work? Finding Your Passion for Work
<i>Jack Mateffy, Author, Speaker, Principal at Mateffy and Company, Mound</i> | 1.0 |
| <input type="checkbox"/> #706 – High Risk Employment Termination: Recommendations and Training
<i>Stefan V. Salmonson, President, PROtective Services Inc.</i> | 1.0 |

Friday, February 7, 2014 – 9:30 – 10:30 a.m.

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| <input type="checkbox"/> General Session: Change the Game: [Re]frame the Challenge
<i>Tim Gard, CSP, CPAE, Speaker, Author, Coach</i> | 1.0 |
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Friday, February 7, 2014 – 10:45 – 12:15 p.m.

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| <input type="checkbox"/> #808 – Awakenings: Changing the Culture of Medication Use and Dementia Care in HWS/AL Settings
<i>Maria Reyes, RN, Awakenings Project Manager, Quality Improvement Nurse-Behavioral Health, Ecumen, Shoreview; and Tracy A. Tomac, M.D., Psychiatrist & Psychiatric Consultant for Ecumen Awakenings Program, Shoreview</i> | 1.5 |
| <input type="checkbox"/> #811 – Raise the Customer Service Crossbar
<i>Diana Oleskow Lubich, Leadership Training Specialist, Crestcom International, Golden Valley</i> | 1.5 |