



# 2019 SAFE CARE FOR SENIORS **WORKSHOPS**

Duluth: Wednesday, May 1, 2019: Ecumen Lakeshore, 4000 London Road

Detroit Lakes: Thursday, May 2, 2019: The Lodge, 1200 E. Shore Drive

Redwood Falls: Tuesday, May 7, 2019: Redwood Area Community Center, 901 E Cook Street

Owatonna: Thursday, May 9, 2019: Baymont Inn & Suites, 245 Florence Avenue

**Our Calling**

**Our Commitment**

**Our Culture**

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## **Purpose:**

This workshop has been designed to provide core knowledge and peer-to-peer learning to support LeadingAge Minnesota members in effective implementation of Safe Care for Seniors Key Actions.

The program is intended for any member interested in creating a strong safety culture in their organization that supports all team members in providing care and services that are safe from harm and respects the individuality and dignity of all who they serve.

The content is designed to be of interest to all aging services settings - care centers, assisted living/housing-with-services, home and community-based services and adult day programs – and to all interdisciplinary team members, including, but not limited to:

- LTC administrators
- AL/HWS managers
- Campus directors
- Clinical services directors/directors of nursing
- HR Directors
- Safety Champions
- Direct Care Staff

# Schedule of Events

9:30 a.m.

## Registration

10 a.m.

## Welcome

### Introduction to Safe Care for Seniors

Overview of the Safe Care for Seniors program and Pledge Campaign

### Effective Leadership Practices to Support a Safe Care Culture

- Understand leadership's role in creating a safe care culture.
- Recognize the importance of designating and supporting a safe care champion.
- Describe a process for collaborative learning and improvement.

### Engaging Residents and Families in Safe Care

- Appreciate the value of ongoing communications with residents and families.
- Know how to communicate to residents and families when an unexpected harm events occurs.
- Take home effective ideas and strategies for engaging residents and families in safety.

11 a.m.

### Applying Our Knowledge – Leadership, Safe Care Champions and Resident & Family Engagement

Discuss strategies to apply these key actions within your organization.

12:15 P.m.

## Lunch

12:45 p.m.

### An Introduction to a Culture that is Fair and Just

- Define the concept of a fair and just culture and how it applies to older adult services settings.
- Discuss the steps for how to get started in building a fair and just culture in your organization.
- Learn how to apply principles of a fair and just culture through case study examples.

1:30 p.m.

### Establishing a Reporting and Learning Culture

- Know what a reporting and learning culture is and why it is important.
- Describe how to create a culture of trust and the importance of speaking up as part of that culture.
- Refresh your understanding of key processes and tools to learn from safety events and develop and implement strong solutions to prevent future events.

2 p.m.

### Applying Our Knowledge – Case Studies

Small group work on applying Safe Care principles to case study examples.

2:45 p.m.

### The Nuts & Bolts of Implementing Safe Care for Seniors

3 p.m.

## Adjourn

# Schedule of Events

## CONTINUING EDUCATION CREDITS

Application is being made to the Minnesota Board of Examiners for Nursing Home Administrators for clock hour credits. This program has been designed to meet the continuing education requirements of the Minnesota Board of Nursing for licensed nursing professionals. Participants may also request a general certificate of attendance.

## WORKSHOP REGISTRATION FEES

LeadingAge Minnesota Members only – \$30 per person

The registration fee includes lunch, refreshments, handouts and CEUs.

Register online at <https://store.leadingagemn.org/eventlist> with your member user name and password. Confirmation of program registration is sent by email within 3 working days. Contact Ashley Rogers [arogers@leadingagemn.org](mailto:arogers@leadingagemn.org) for registration assistance or if your registration has not been confirmed.

## CUT-OFF/CANCELLATION

The registration cut-off date/cancellation deadline is Monday, April 22, 2019. All cancellations must be made in writing and are subject to a \$25 processing fee. No-shows will be billed the full workshop fee. LeadingAge Minnesota reserves the right to cancel this program.

## FOR FURTHER INFORMATION

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