# LeadingAge Minnesota's

# Assisted Living Director Licensing Course



#### ABOUT THE COURSE

This course is designed to meet the educational requirements for individuals preparing to be licensed as assisted living directors and as specified in Minnesota Rule Chapter 6400. It has been approved by the Minnesota Board of Executives for Long-Term Services and Supports (MN-BELTSS). Applicants must complete a course of study with the components listed below and pass an exam for each course as part of the pathway to becoming a licensed Assisted Living (AL) director (LALD).

- Minnesota Curriculum (Part 1) A minimum of 40 hours in subjects necessary to perform the duties of an assisted living director in Minnesota.
- Core Curriculum (Part 2) A minimum of 80 hours in core subjects necessary to perform LALD duties.

#### **COURSE FORMAT**

This Assisted Living Director Licensing Course is completely virtual. Part 1 will be live on the dates and times scheduled in the LeadingAge Minnesota Learning Center. Part 2 is composed of online courses that can be taken at an individual's own pace.

#### **SUGGESTED AUDIENCE**

- Individuals permitted as Assisted Living Directors in Residence (ALDIR)
- Individuals currently working in older adult services settings
- Individuals not working in the field but interested in becoming a licensed assisted living director
- Other interested individuals

### AL DIRECTOR LICENSING COURSE ORIENTATION

Thursday, July 15, 2 – 2:30 p.m. (virtual)

This course introduction will provide essential information about how to access both parts of the training, how it's organized, course expectations, resources included with registration fee, etc. <u>This orientation is mandatory.</u>



# LICENSED Assisted Living Director

#### MODULE #1 – ROLE AND RESPONSIBILITIES OF A LICENSED

#### AL DIRECTOR

Tuesday, July 27, 8:30 - 10:45 a.m.

- Basic Qualifications
- Training and Field Experience
- Role of MN-BELTSS
- Licensing and Renewals
- Testing What and How
- Accountabilities
- Ethics Examples of Concerns
- Controlling Individual Restrictions
- Education Requirements

Jennifer Pfeffer, MS, LNHA, HSE, Senior Director of Operations, Ecumen, Shoreview; and Randy Snyder, MHA, LHSE, Executive Director, Minnesota Board of Executives for Long-Term Services and Supports, Minneapolis

#### MODULE #2 – OVERVIEW OF LAWS AND RULES

#### Module #2a

Tuesday, July 27, 11 a.m. - Noon

- Assisted Living Statute and Rules
- ALL Licensing and Renewals Display of License
- Levels of Licensure AL and ALDC
- Overview of Minimum Requirements

Michelle R. Klegon, Attorney, Klegon Law Office Ltd., Minneapolis

#### Module #2b

Tuesday, July 27, 1 – 2 p.m.

- Bill of Rights
- Contract Requirements Consumer Advocacy and Legal Services
- Right to Designate a Representative
- Housing and Services Responsibilities

Sam Orbovich, Attorney and Shareholder, and Pari McGarraugh, Attorney and Shareholder, Fredrikson & Byron PA, Minneapolis

#### Module #2c

Wednesday, July 28, 8:30 - 9:30 a.m.

- Uniform Checklist Disclosure of Services
- Facility Restrictions
- Handling Resident Finances and Property
- Vulnerable Adult Act Reporting and Investigations

April J. Boxeth, Attorney and Partner, and Aaron Sagedahl, Attorney, Voigt, Rodè, Boxeth & Coffin LLC, St. Paul

#### **MODULE #3 – ESSENTIAL MINIMUM REQUIREMENTS**

#### Module #3a - Required Policies and Procedures

Wednesday, July 28, 9:45 - 10:15 a.m.

Bobbie Guidry, LSW, LNHA, Vice President, Housing and Community Services, LeadingAge Minnesota, St. Paul

#### Module #3b - Person Centered Planning and Service Delivery

Wednesday, July 28, 10:30 - 11 a.m.

**Bobbie** Guidry

#### Module #3c - Food and Meals

Tuesday, August 17, 8:30 - 9:45 a.m.

Dawn Nickleson, CDM, Owner, Passion for Dining and Nutrition, Cottage Grove; and Tamralynn Self, BBM, CDM, CFPP, CFPM, MNT, Corporate Director of Culinary Services, Ebenezer, Edina

#### Module #3d - Resident and Family Councils

Tuesday, August 17, 10 – 11 a.m.

Kathy Olson, Consultant, Northfield

#### Module #3e – Grievances and Complaint Response

Tuesday, August 17, 12:30 - 1:30 p.m.

Luke Jenkins, Director of Membership, LeadingAge Minnesota, St. Paul

#### **MODULE #4 - CLINICAL STAFFING AND TRAINING**

#### Wednesday, August 18, 8:30 - 11:30 a.m.

- Staffing Plan
- Qualifications
- Clinical Nurse Supervisor
- Nurse Practice Act and RN Requirements
- Other Health Licensing Practice Acts
- System for Delegation
- Training: Initial Training and Supervision, Competency Evaluations, Orientation, Annual Training, Dementia Training Kari Everson, RN, BSN, MSN, MHA, LNHA, Vice President of Clinical Services & Nurse Consultant, LeadingAge Minnesota, St. Paul and President/Consultant, Euvoia Senior Care Consulting LLC, Woodbury

#### **MODULE #5 – DIRECT CARE SERVICES**

#### Module #5a

#### Tuesday, September 14, 8:30 a.m. - Noon

- Acceptance of a Resident
- Initial Reviews, Assessments, and Monitoring Uniform Assessment Tool
- Service Plans
- Referrals
- Medical Cannabis

Kari Everson

#### Module #5b

#### Tuesday, September 14, 1 – 2:45 p.m.

- Discontinuation of Life Sustaining Treatment
- Medication Management and Preventing Diversion
- Treatment and Therapies

Lores Vlaminck, MA, BSN, RN, CHPN, Principal, Lores Consulting, Rochester



#### MODULE #6 - HOUSING AND SUPPORTIVE SERVICES

Wednesday, September 15, 8:30 - 11:30 a.m.

- Dining
- Housekeeping
- Laundry
- Recreation
- Social Services
- Maintenance
- Culturally Sensitive Services and Programing
- Accessing or Providing Other Services for Your Community

Shelli Bakken, Director of Operations, Walker Methodist, Minneapolis; Bobbie Guidry; and Kathy Olson

## MODULE #7 - CONCEPTS AND TOPICS RELATED TO HEALTH AND WELLNESS, GERONTOLOGY AND GERIATRICS

Module #7a - Common Conditions and Diagnoses in Resident Populations

Thursday, October 21, 8:30 - 10:15 a.m.

Jane Pederson, MD, Genevive, Minneapolis

#### Module #7b – Health and Wellness Opportunities

Thursday, October 21, 10:30 - 11:30 a.m.

Sarah Blonigan, JD, MPH, Juniper Network Director, Arden Hills

#### **MODULE #8 – INFECTION CONTROL**

Module #8a - Tuberculosis Prevention and Control

Friday, October 22, 8:30 - 9:15 a.m.

Sarah J. Gordon, Health Program Representative Principal, Minnesota Department of Health, St. Paul

#### Module #8b - Learnings from the Pandemic

Friday, October 22, 9:30 - 11:15 a.m.

• Infection control surveys

Kari Everson

#### **MODULE #9 - QUALITY MANAGEMENT**

Module #9a - Evaluating Quality

Tuesday, November 9, 8:30 - 9:30 a.m.

Julie Apold, Vice President of Quality & Performance Excellence, LeadingAge Minnesota, St. Paul; and Janet Perrault, Regional Director of Assisted Living Services, Cassia, Edina

#### Module #9b - Satisfaction Surveys

Tuesday, November 9, 9:45 - 10:45 a.m.

Nancy Anderson, Senior Vice President, Engagement Solutions, Align, Wausau, Wis.

#### **Module #9c - Performance Improvement Strategies**

Tuesday, November 9, 11 a.m. - 12:30 p.m.

Julie Apold and Janet Perrault



#### MODULE #9 - QUALITY MANAGEMENT, cont'd.

Modules #9d, e, f - Quality Culture

Wednesday, November 10, 8:30 - 10:15 a.m.

- Fair and Just Culture
- Safety Culture and the Science of Safety
- Quality of Care and Outcomes Improvement Task Force

Julie Apold

#### **MODULE #10 - CLIENT AND FAMILY RELATIONSHIPS**

Module #10a - Communication

Wednesday, November 10, 10:30 - 11 a.m.

Jeff Smith, Vice President External Relations, Vista Prairie Communities, Brooklyn Park

#### Module #10b – Systems

Wednesday, November 10, 11:15 a.m. - 12:15 p.m.

- Conferences
- Councils
- Grievances
- Voice of the Family

Kathy Olson

#### **MODULE #11 – SITE, PHYSICAL ENVIRONMENT & SAFETY REQUIREMENTS**

#### Module #11a - Requirements

Friday, November 12, 8:30 - 9 a.m.

Bob Dehler, Engineering Program Manager, Minnesota Department of Health, St. Paul

#### Module #11b - Codes & Variances

Friday, November 12, 9:15 - 10:15 a.m.

- Life Safety Code
- New Construction
- Variances or Waivers Related to these Requirements

Bob Dehler

#### Module #11c - Design Requirements

Friday, November 12, 10:30 - 11 a.m.

Sara Malin, Principal/Architect, and Tu-Anh Bui Johnson, Associate AIA, Wold Architects and Engineers, St. Paul

#### **Module #11d - Fire Protection**

Friday, November 12, 11:15 a.m. – 12:15 p.m.

Tom Jenson, Deputy State Fire Marshal, Code Specialist, Code Department Team, Department of Public Safety, Minnesota State Fire Marshal Division, St. Paul (invited)



## MODULE #12 – DISASTER PLANNING AND EMERGENCY PREPAREDNESS

#### Module #12a - Emergency Planning

Tuesday, December 7, 8:30 - 9:30 a.m.

- Written Plan Requirements
- Emergency Exit Diagrams
- Expedited Terminations and Emergency Relocation
- Right to Return
- Non-Renewal of Housing
- Appeals
- Coordinated Moves
- Final Accounting Return of Money and Property
- Planned Facility Closures

Sam Orbovich and Pari McGarraugh Jonathan W. Lips, J.D., Vice President of Legal and Regulatory Affairs, LeadingAge Minnesota, St. Paul

#### Module #12b - Missing Resident Plan

Tuesday, December 7, 9:45 - 10 a.m.

Bobbie Guidry

#### Module #12c - Training and Drills

Tuesday, December 7, 10 – 10:45 a.m.

Annette Greely, MS, LNHA, HSE, President/CEO, Jones-Harrison Residence, Minneapolis

#### **MODULE #13 - RECORDS, POSTINGS AND DISCLOSURES**

#### Tuesday, December 7, 11 a.m. - Noon

- Employee Record Requirements
- Resident Record Requirements
- Postings and Disclosures

Rebecca Coffin, Attorney and Partner, and Rob Rodè, Attorney and Partner, Voigt, Rodè, Boxeth & Coffin LLC, St. Paul

## MODULE #14 – REQUIREMENTS FOR ASSISTED LIVING WITH DEMENTIA CARE (ALDC)

Wednesday, December 8, 8:30 - 11:30 a.m.

- Administrative Responsibilities
- Demonstrated Capacity
- Relinquishing a License
- Additional Requirements:
  - » Training
  - » Policies
  - » Staffing
  - » Services
  - » Behavioral Symptom Assessment and Management
  - » Support to Family and Other Significant Relationships
  - » Access to Secured Outdoor Space

Michelle R. Klegon; and Erin Bonitto, Founder and Lead Coach, Gemini Consulting, Cold Spring



# LICENSED Assisted Living Director

### **MODULE #15 – TRANSITIONS, MOVES AND TERMINATIONS**

Thursday, December 9, 8:30 - 10:45 a.m.

- Transfers Within the Facility
- Resident/Responsible Party Plan to Transfer
- Deaths in the Facility
- Provider Initiated Contract Terminations
  - » Prerequisites
  - » Notice Requirements
  - » Terminations for Nonpayment or Violation of the AL Contract
- Expedited Terminations and Emergency Relocation
- Right to Return
- Non-Renewal of Housing
- Appeals
- Coordinated Moves
- Final Accounting Return of Money and Property
- Planned Facility Closures

Sam Orbovich and Pari McGarraugh

#### **MODULE #16 – SURVEYS AND INVESTIGATIONS**

Tuesday, January 11, 2022, 8:30 - 10:45 a.m.

- Surveys Frequency and Requirements
- Survey Preparation
- Violations and Fines
- Reconsideration of Correction Orders and Fines
- Enforcement

Rob Rodè and Lores Vlaminck

#### **MODULE #17 - OTHER CONSUMER PROTECTIONS**

Module #17a - Electronic Monitoring

Tuesday, January 11, 11 a.m. - Noon

Rebecca Coffin

#### Module #17b - The Interface Between Fair Housing and ALL

Wednesday, January 12, 8:30 - 10:15 a.m.

- Fair Housing
- Transparency in Collateral Materials

Michelle R. Klegon

#### Module #17c - The Interface Between Landlord Tenant Law and ALL

Wednesday, January 12, 10:30 a.m. - 12:15 p.m.

April J. Boxeth

#### Module #17d - The Role of the State Ombudsman for LTC

Wednesday, January 12, 1:30 – 2:30 p.m.

Cheryl Hennen, State Long-Term Care Ombudsman, Office of Ombudsman for Long-Term Care, St. Paul

#### MODULE #18 - OTHER KEY PROVISIONS OF ALL

Thursday, January 13, 8:30 - 10:15 a.m.

- Provision of "I'm Okay Checks"
- Home Care and Assisted Living Advisory Council
- Funding Support Programs in Minnesota
- Provider Enrollment
- Innovation Variance

Bobbie Guidry

#### **MODULE #19 - MINNESOTA EMPLOYMENT LAWS**

Thursday, January 13, 10:30 - 11:30 a.m.

Michelle R. Klegon

## MODULE #20 – LEGAL AND BUSINESS STRUCTURES OF OWNERS AND MANAGERS OF AL

Thursday, January 13, 11:30 a.m. - 12:30 p.m.

Sarah Duniway, Attorney and Partner, and Greg Larson, Attorney and Partner, Lathrop GPM LLP, Minneapolis

## PART 2 - CORE CURRIRULUM

This online training covers the Five Core Domains of Practice which are required in the 80+ hour training for Minnesota. The National Association of Long-Term Care Administrator Boards (NAB) has set forth these Five Core Domains of Practice as being essential for AL Directors:

- Customer Care, Supports and Services
- Human Resources
- Finance
- Environmental
- Leadership and Management

Courses can be accessed beginning in the fall of 2021 and taken at an individual's own pace. They include interactive exercises and short quizzes that align with the job and responsibilities of an AL Director. After the successful completion of individual courses within a given Domain of Practice the next course can be accessed. The courses are approved by NAB.

#### BECOMING A LICENSED AL DIRECTOR

A refresher **guide** for becoming a licensed AL director in Minnesota is provided.



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#### **CEUs**

Because this is a course designed for original licensure and focuses on building foundational knowledge, it does not meet the criteria for continuing education and therefore CEUs are neither applied for nor provided. Participants will be able to document their participation in each module in the LeadingAge Minnesota Learning Center and the core course on its own online platform.

#### REGISTRATION INFORMATION

LeadingAge Minnesota Members - \$1,000 per person Prospective Members - \$1,500 per person

### **REGISTER HERE**

The registration fee includes both the Minnesota Curriculum and the 80+ hour Core Curriculum, handouts and a three book resource guide that aligns with the National Association of Long Term Care Administrator Boards' (NAB) Five Domains of Practice that will help attendees prepare to take the national exam. State and national exam fees are separate and not part of the course registration fee.

#### **CUT-OFF/CANCELLATION**

Registration is for the entire course – all modules for both Parts 1 and 2. Registration deadline is July 13 to receive log in and other instructions prior to the live July 15 orientation session. Registration deadline for Module #1 (July 27) is July 23. The course introduction will be recorded for those unable to attend the live broadcast; completion prior to the first session is mandatory.

Individuals who are newly hired for an AL director position or who are unable to attend the live sessions must contact Ashley Rogers arogers@leadingagemn.org to make registration and course completion arrangements.

Cancellations must be made in writing and partial refunds may be given based on portion(s) of the program attended. LeadingAge Minnesota reserves the right to cancel or reschedule any program module or the entire course.

#### For further information

Ashley Rogers, Education Coordinator, arogers@leadingagemn.org.