



## LeadingAge Minnesota CODE OF ETHICS

**PREAMBLE:** This Code of Ethics guides our decisions and leads us to create a culture of mutual respect, understanding and trust with the people we serve and those who support them.

### We pledge integrity and commit to...

- fairness, honesty, and confidentiality.
- open communication and encouragement of self-expression in order to continually improve our services.
- nurture choice through disclosure of vital information to enable the people we serve to make informed decisions about the level of care – and corresponding level of risk – they desire.

### We promote the highest quality services and environments and commit to...

- develop a well-trained, competent staff and prudently manage our resources to provide quality services and environments to comply with applicable laws and regulations.
- provide innovative and supportive services in a well-maintained setting that reflects the values of our community.
- help the people we serve to obtain services to maximize their desired level of independence, autonomy and dignity. We will identify internal as well as community resources to assist them with life's transitions.

### We foster community and commit to...

- acknowledge and respect each person we serve as a reflection of his or her own culture, life experiences, habits and decisions.
- partner with the people we serve and those who support them – their family and community, and members of our organization.
- demonstrate good citizenship and create opportunities for mutually beneficial activities with the greater community.