

Response: Staff Who Refuse Testing

for COVID-19



EDUCATION

Educate staff on the reasons testing is essential to our settings.

- Identifies staff or residents who may be contagious without symptoms.
- Decreases the spread of COVID-19 in our settings.
- Reduces the risk staff will take COVID-19 home to their family.

Educate staff on how tests are paid for.



WHY DON'T THEY WANT TO TEST?

Ask the staff member why they do not want to have a COVID-19 test.

Understanding why the staff member doesn't want to complete testing may help determine how to follow-up.

Fear, lack of information, financial concerns either for cost of the test or what will happen if they test positive, and other potential reasons - all have a different response needed.



QUARANTINE FOR 14-DAYS

If staff still refuse testing, you have the option to place the staff member on a 14-day quarantine.

Make sure the staff member understands whether or not this time is coming out of PTO and what their wages will look like during this time.



TESTING PLAN & COMMUNICATION

Remember to include your action steps for staff and residents who refuse testing in your testing plan. This may also be information you would like to add to your communication plan with residents, families, and staff so all understand the plan for refusals to test.

For more information contact:

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