LeadingAgeMN DATA PORTAL

User's Guide

March 28, 2023



The LeadingAge Minnesota Data Portal allows LeadingAge Minnesota members access to data tracking and vital benchmarking data to facilitate data-driven decisions and drive quality and performance improvement.

This User's Guide provides step-by-step instructions for submitting data and accessing reports for all LeadingAge Minnesota Data Portal Applications.

Data Portal Applications and Instructions (click on links below to directly access a specific portal application)

I. Workforce (Pages 4-7)

Data submission and benchmarking for Employee Turnover, Retention, and Vacancy rates for RNs, LPNs, CNAs, TMAs, and Dietary Staff for care center and assisted living members.

- II. <u>Compensation</u> (Pages 8-13)
 Data submission and benchmarking data on wages, differentials, and bonuses for key staff positions for care center and assisted living members.
- III.Assisted Living Quality and Service Measures (Pages 14-20)Tracking and benchmarking performance on key quality and operational metrics.
- IV. <u>Financial Conditions</u> (Pages 21-25) Tracking and benchmarking data on financial performance for care center and assisted living members
- V. Five-Star Quality Reports Access Quarterly 5-Star Analysis Reports for Care Center members.

General Information:

- Access the LeadingAge Minnesota Data Portal
- Request Access to the Portal: Contact Cari Kronschnable
- Questions: Contact Jeff Bostic or Julie Apold



Logging on to the Portal

Use your LeadingAge Minnesota username and password to log on to the Data Portal. After logging in, you will see the applications that you have permission for on your welcome screen. If there is an application not showing that you want to access to, contact <u>Cari Kronschnable</u>.

Example:

A		
Applications		
Assisted Living Measures	Financial	Five Star Reports
ssisted Living Quality and Service Measures	Financial Conditions Application	5-star reports from LeadingAge New York
ick HERE to access the application		Click HERE to access the application
PEX Survey	Safe Care	Workforce
Performance Excellence Self-	Safe Care Self-Assessment	Workforce Application
Assessment	Click HERE to access the application	Click HERE to access the application
lick HERE to access the application		
	Compensation	
	Compensation Survey Application	
	Click HERE to access the application	



Workforce

A. Accessing On-line Data Portal

- 1. Log-in to the LeadingAge Minnesota Portal: <u>https://portal.leadingagemn.org/MyApplications</u>
- 2. Within the data portal, click on "HERE" to access the Workforce application.



B. Entering Data

1. Click on "Enter Data"

Leading Age. Minnesota	🛨 Enter Data	

Hello,

Welcome to the LeadingAge Minnesota Workforce application.

Please choose from the menu options above to "Enter Data" or to view "Reports"

2. Select the facility for data entry



3. Select the report period from the drop down

Select a	new report period from the dropdo	own to continue	
	(Choose a new report period)	\$	

4. Enter data for each of the measures (Employee Turnover, Employee Retention, and Vacancies) by position for the selected quarter. The application saves your data as you enter each number.



Data Entry				×
Employee Turnover	RN	LPN	CNA	Dietary Staff
Total Number of Employees who Worked in the Position in the Quarter				
Total Number of Employees Working in the Position at the end of the Quarter				
Employee Retention	RN	LPN	CNA	Dietary Staff
Total Number of Employees who Worked in the Position at the Beginning of the Quarter				
Total Number of Employees from the Beginning of the Quarter still Working in the Position at the end of the Quarter				
Vacancy Rate	RNs	LPN	CNA	Dietary Staff
Total Number of Open Positions for this job at the end of the Quarter				
				Close

C. Editing Data

1. To edit existing data, select "Edit" next to the row for the quarter you wish to edit.

		Facility Name
Edit / 1	1 2022	Edit

2. Edit data as appropriate. The application saves your data as you edit each number.

Data Entry				×
Employee Turnover	RN	LPN	CNA	Dietary Staff
Total Number of Employees who Worked in the Position in the Quarter	5	8	20	12
Total Number of Employees Working in the Position at the end of the Quarter	4	6	14	10
Employee Retention	RN	LPN	CNA	Dietary Staff
Total Number of Employees who Worked in the Position at the Beginning of the Quarter	5	6	16	11
Total Number of Employees from the Beginning of the Quarter still Working in the Position at the end of the Quarter	3	4	8	9
Vacancy Rate	RNs	LPN	CNA	Dietary Staff
Total Number of Open Positions for this job at the end of the Quarter	2	3	8	4
				Char

D. Accessing Report

1. Click on "Reports"

Bading Age Minnesota	★ Enter Data	Reports

Hello, ,

Welcome to the LeadingAge Minnesota Workforce application.

Please choose from the menu options above to "Enter Data" or to view "Reports"



2. Select your facility

(Choose a facility)		\$
Select a facility to get d	əta	

3. Choose a reporting period for your report

(Choose	a repor	t period)	÷
(Choose	a repor	t period)	Ŧ

4. To see your Facility Rates with a comparison to the Statewide Rates, click on "View Data"



Sample Report Section:

Employee Retention •		
Position	Facility Rate	Statewide Rate
RN	83.33%	77.78%
LPN	90.91%	85.71%
CNA	73.33%	72.73%
Aide (not CNA)	NA	%
Dietary Staff	94.12%	82.14%

5. To view your data against a comparison group of your specification, click on "Choose a Comparison Group"



You can select one or more comparison factors, including:

- Bed Size: Select a Range
- Setting: Assisted Living, Care Center, or Both
- Location: By District, County, or All Locations

Complete your Comparison Selections and Select Apply.



Choose Comparison Group	×
Compare by Bed Size Range (e.g., 10-20 beds)	
Bed Size Lower Limit: 0 🗘 Bed Size Upper Limit: 0 🗘]
Compare by Setting	
Setting Type: Both ¢	
Compare by Location	
Location: All ¢	
CancelClose App	ly

Sample Report Section:

Employee Retention			
Position	Facility Rate	Comparison Group Rate	Statewide Rate
RN	66.67%		77.78%
LPN	66.67%		85.71%
CNA	71.43%	•	72.73%
Aide (not CNA)	NA		%
Dietary Staff	63.64%	· · ·	82.14%

E. Managing Access to the Data Portal

The primary contact for the organization has been assigned access to the data portal and Workforce Data application. To add additional users or change user access, contact Cari Kronschnable, cak@leadingagemn.org.



Compensation Survey

A. Accessing On-line Data Portal

- 1. Log-in to the LeadingAge Minnesota Portal: <u>https://portal.leadingagemn.org/MyApplications</u>
- 2. Within the Compensation Survey Application, click on "HERE" to access the application.



B. Entering Data

1. Click on "Enter Data"



2. Select the facility for data entry

```
(Choose a facility)
```

3. Select the report date from the drop down



- 4. Complete the "Current Count of Total Employees (including full and part time) and "Starting Hourly Rate" and "Average Hourly Rate" for each of the relevant position types. The application saves your data as you enter.
- 5. Definitions for each position can be accessed by clicking on the **blue?** by each position title.





Sample Partial Data Entry Screen

c	urrent Count of Total Employees (including full and part time): 72	
	Starting Hourly Rate 🚱	Average Hourly Rate 🕄
Clinical Nurse Supervisor 🛛	\$0.00	\$0.00
Registered Nurse/Staff Nurse 🔮	\$0.00	\$0.00
Licensed Practical Nurse/Staff Nurse 🛛	\$0.00	\$0.00
Registered Care Aide 🔮	\$0.00	\$0.00
Unregistered Care Aide 🛿	\$0.00	\$0.00
Universal Worker 🔮	\$0.00	\$0.00
Licensed Social Worker 🔮	\$0.00	\$0.00
Social Services Designee 🔮	\$0.00	\$0.00

6. You can also enter Differentials and Bonuses data for relevant positions by clicking on the "Enter Differentials and Bonuses box on the far-right hand of the screen for each position. Enter data and select "Close."



Sample Differentials/Bonuses Data Entry Screen

Universal Worker		×
Differentials: (Enter for all that apply)	Differential Hourly Amount	
Preceptor/Mentor/Lead Differential	\$1.00	
AM/Day Differential	\$0.00	
PM Differential	\$0.75	
NOC/Overnight Differential	\$1.50	
COVID Differential	\$0.00	
Non-Clinical Lead Differential	\$0.00	
TMA Differential	\$1.00	
On-call Differential	\$0.00	
Other	\$1.00	
	Briefly describe the differential category and differential amount	
	Weekend Shift Differential	
Bonuses: (Enter for all that apply)	Bonus Amount 😧	
General Shift Pick-up Bonus	\$0.00	
Weekend Shift Pick-up Bonus	\$0.00	



C. Accessing Report

1. Click on "Reports"



4. To see your Facility Rates with a comparison to the Statewide Rates, click on "View Data"

View Data Choose a Comparison Group (You can choose one or more filter options)

5. To view your data against a comparison group of your specification, click on "Choose a Comparison Group"



Choose Comparison Group	×
Compare by Bed Size Range (e.g., 10-	20 beds)
Bed Size Lower Limit: 0	Bed Size Upper Limit: 0
Compare Employee Count Range (e.g.	, 10-20 employees)
Employee Lower Limit: 0	Employee Upper Limit: 0
Compare by Setting	Compare by Ownership:
Setting Type: Both 🗢	Ownership Type: All 🗢
Compare by Location	
Location: All \$	

6. Complete your Comparison Selections and Select Apply

D. Data Upload

Download Template

To upload data for multiple sites you can elect to use the "Upload Data" feature.

1. Click on "Download Template"



- 2. Enable editing. Select the "Data" tab and use the spreadsheet to enter each facility's data.
- 3. Save the file.

Upload Data

4. Click on "Upload Data"





5. Select the report date.

(Choose a new	report date)	\$
(•

6. Drag and Drop File or Select Saved Data File.

Jan	uary 1, 2023	\$
	Drag and Drop File Here	
	or	
	Select File	

7. You will receive a notice "File upload complete!"

E. Managing Access to the Data Portal

The primary contact for the organization has been assigned access to the data portal and the Compensation Survey application. To add additional users or change user access, contact Cari Kronschnable, <u>cak@leadingagemn.org</u>.



Assisted Living Quality and Service Data

A. Accessing On-line Data Portal

- 1. Log-in to the LeadingAge Minnesota Portal: <u>https://portal.leadingagemn.org/MyApplications</u>
- 2. Within the Assisted Living Measures Application, click on "HERE" to access the application.



- B. Entering Data
- 1. Click on "Enter Data"



🛨 Enter Data

Reports

2. Select the facility for data entry

```
(Choose a facility)
```

3. Select the report period from the drop down



4. Enter the "Number of Residents Receiving Any AL Services (as of the Last Day of the Quarter)" for the selected quarter.

Number of Residents Receiving Any AL Services (as of the Last Day of the Quarter) 30

Quality of Care Measures

5. Click on "Quality of Care Measures" to expand the fields for data entry.





6. Enter your data for the Quality of Care Measures. The *"Total Number of Assisted Living Services Days This Quarter"* is populated automatically from the number you entered in Step 4 of this section. As you enter your data, your rates will be automatically calculated and will display in the right-hand column.

Quality of Care Measures		
Total Number of Assisted Living Services Days this Quarter	2700	
Falls Rate Total Number of Resident Falls this Quarter	14	Fall Rate: 5.19% per 1000 AL Services Days
Falls with Serious Injury Rate Total Number of Falls with Serious Injury this Quarter ₽	2	Fall with Serious Injury Rate: 0.74% per 1000 AL Services Days
Hospital/ED Visit Rates Total Number of Hospital + Emergency Department Visits this Quarter	22	Hospital/ED Visit Rate: 8.15% per 1000 AL Services Days
Medication Error Rates Total Number of Medication Errors this Quarter	35	Medication Error Rate: 1.00%
Total Number of Opportunities for Errors this Quarter O	3500	
Total Number of Types of Medication Errors this Quarter: Contraindication or Known Allergy	20	
Failure to Administer 0	5	
Administered outside scheduled time	5	
Wrong Resident or Wrong Med 🛛	5	
Administered over- or under-dose 3	0	
Wrong administration technique	0	

7. Definitions can be accessed by clicking on the \Im next to each measure title.

Services Measures

8. Next you will enter your Services measures.

Services

- 9. Enter your data for each section of the Services measures.
- 10. **Note:** Many of the measures are asking you to enter data as of the last day of the quarter. As you enter your data, your rates will be automatically calculated and will display in the right-hand column.



11. **Note:** For the measure "Percent of Dementia Care Capacity in Use," you will only enter your "Dementia Unit Capacity" and "Number of Residents in Dementia Care Units" if you answer yes to the questions: "Are you an ALFDC?" and "Do you have a dedicated Dementia Unit(s)?" The additional fields will not display if you answer no to those two questions.

90
45 % Total AL Capacity in Use: 50.0%
40 % AL Capacity in Use for Any AL Services: 44.44%
30 % AL Capacity in Use Beyond Med Services: 33.33%
YES NO
YES NO
10
8 % Dementia Care Capacity in Use: 80.0%
 Mechanical Lift 2-person Assist 1-person Assist End of Life
10
2
4
7
2
1
10
55 ALOS (in months): 5.5

Submit Da



Submitting Data

Submit Data

button at the bottom of the

12. When you have completed your data entry, click on the page. The program will run a validation and let you know if you have any data entry errors. If there are any data entry errors, you will receive a notification of the errors.

×	
	Submission Errors
Section	Error
Quality of Care Measures	Total Number of Falls with Serious Injury this Quarter must be less than or equal to Total Number of Resident Falls this Quarter
	Close

13. You will also see the data entry field highlighted in the data entry screen.



14. Correct the data entry error and click on submit to re-run the validation until there are no errors remaining.



C. Accessing Report

1. Click on "Reports"



3. Select the report period from the drop down

(Choose a new report period) \sim

4. To see your Facility Rates with a comparison to the Statewide Rates, click on "View Data"



Sample Report Section:

Measure	Facility Rate	Statewide Rate
Fall Rate:	2.72%	2.75%
Fall with Serious Injury Rate:	1.36%	1.06%
Hospital/ED Visit Rate:	5.98%	1.99%
Medication Error Rate:	4.58%	1.61%

5. To view your data against a comparison group of your specification, click on "Choose a Comparison Group"





You can select one or more comparison factors, including:

- Sites with or without Dementia Units
- Level of Services Provided
- Number of Residents Receiving any AL Services
- Number of Resident Receiving AL Services Beyond Only Medication Services
- 6. Complete your Comparison Selections and Select Apply

Choose Comparison Group	×			
Designated Dementia Units 🛿	Level of Services Provided			
OYes ONo ⊛Both	Mechanical Lift 2-person Assist 1-person Assist End of Life			
Number of Residents Receiving any AL Ser	vices			
Lower Limit: 0	Upper Limit: 0			
Number of Residents Receiving AL Services Beyond Only Medication Services				
Lower Limit: 0	Upper Limit: 0			
	Close Apply			

D. Data Upload

Download Template

To upload data for multiple sites you can elect to use the "Upload Data" feature.

1. Click on "Download Template"



- 2. Enable editing. Select the "Data" tab and use the spreadsheet to enter each facility's data.
- 3. Save the file.



Upload Data

4. Click on "Upload Data"

★ Enter Data	IIII Reports	🛃 Download Template	1 Upload Data
5. Select the repo	ort period.		
(Choose a new report	t period) 🗸 🗸		
6. Drag and Drop	File or Select Saved Data Fil	e.	
First Quarter 2023	3 (January through Marc 🗸		
	L Drag and Dra	J n File Here	
	Drag and Dro	ргіенее	
	Select	File	

7. You will receive a notice "File upload complete!"

E. Managing Access to the Data Portal

The primary contact for the organization has been assigned access to the data portal and the Assisted Living Quality and Services Measures application. To add additional users or change user access, contact Cari Kronschnable, <u>cak@leadingagemn.org</u>.



Financial Conditions

A. Accessing On-line Data Portal

- 1. Log-in to the LeadingAge Minnesota Portal: <u>https://portal.leadingagemn.org/MyApplications</u>
- 2. Within the Financial Conditions Application, click on "HERE" to access the application.



B. Entering Data

1. Click on "Enter Data"



2. Select the facility for data entry

(Choose a facility) V

3. Select the report period from the drop down





4. Complete the data fields. Select "Close" when finished. The application saves your data as you enter.

Data Entry	×
Operating Revenue and Expenses 🔮	
Operating Revenue for the quarter \$0.00	
Operating Expense for the quarter \$0.00	
Days Cash on Hand for the Quarter (rounded to whole number)	
Do you have debt on this building?	
🔿 Yes 🚫 No	
Select the description that best describes this building's use of the following strategies to address current financial circumstances: Reserves (Include parent resources if the building has potential access to them)	
Building has exhausted reserves or never had reserves	
O Building is using reserves but has not yet exhausted reserves	
O Building has reserves and will begin using them in the current quarter	
O Building has reserves and does not currently have plans to access	
Line of Credit or Other Forms of Borrowing (include parent resources if the building has potential access to them)	
O Building has exhausted Line of Credit or Other Forms of Borrowing	
O Building is using Line of Credit or Other Forms of Borrowing but has not yet exhausted	
O Building has Line of Credit or Other Forms of Borrowing and will begin using in the current quarter	
O Building has Line of Credit or Other Forms of Borrowing and does not currently have plans to access	
O Building does not have Line of Credit or Other Forms of Borrowing	
Clos	se



C. Editing Data

1. To edit existing data, select "Edit" next to the row for the quarter you wish to edit

	Facility Name	Quarter	Year	Entered By	Insert Date
Edit		4	2022		12/31/2022 2:12:26 PM

2. Edit data as appropriate. The application saves your data as you edit each number.

D. Accessing Report

1. Click on "Reports"

Bading Age Minnesota	★ Enter Data	Reports
2. Select your facility		
(Choose a facility)	~	
3. Select the report period from the drop down		
(Choose a new report period)		

4. To see your Facility Rates with a comparison to the Statewide Rates, click on "View Data"





Sample Report Section:

			<pre></pre>
Question	Facility	State	
Operating Margin	42.50%	23.20%	
Days Cash on Hand for the Quarter	58	254	
What is your debt coverage ratio on the building for the previous twelve months?	2345.0	10771.6	
Reserves (Include parent resources if the building has potential access to them)	Building has reserves and does not currently have plans to access	Count	Reserve
		1	Building has exhausted reserves or never had reserves
		3	Building has reserves and does not currently have plans to access
		2	Building is using reserves but has not yet exhausted reserves
Line of Credit or Other Forms of Borrowing (include parent resources if the building has potential	Building has Line of Credit or Other Forms of Borrowing and does not currently have plans to access		
access to them)		Count	CreditLine
		1	Building does not have Line of Credit or Other Forms of Borrowing
		2	Building has exhausted Line of Credit or Other Forms of Borrowing
		2	Building has Line of Credit or Other Forms of Borrowing and does not currently have plans to access
		1	Building is using Line of Credit or Other Forms of Borrowing but has not yet exhausted

5. To view your data against a comparison group of your specification, click on "Choose a Comparison Group"





Choose Comparison Group	×			
Compare by Bed Size Range (e.g., 10-20 beds)				
Bed Size Lower Limit: 0 Bed Size Upper Limit: 0	k 7			
Compare by Setting Compare by Ownership:				
Setting Type: Both 🗢 Ownership Type: All	;			
Compare by Location				
Location: All \$				
Close A	oply			

6. Complete your Comparison Selections and Select Apply

E. Managing Access to the Data Portal

The primary contact for the organization has been assigned access to the data portal and the Financial application. To add additional users or change user access, contact Cari Kronschnable, <u>cak@leadingagemn.org</u>.