

It is in our power to bring out the best lives for our elders. Safe Care for Seniors is a comprehensive safety and quality improvement program to prevent harm in the course of caregiving.

Respect and Dignity – Always: Safe Care for Seniors is a partnership – with the senior at the center of all we do -- between providers, our dedicated caregiving teams, the people we serve and their families.

Speak Up. Take Action: Safe Care Seniors will encourage and empower staff, residents and families to speak up if they see something unsafe or makes them uncomfortable, and ensure the systems and support are in place to appropriately respond to those concerns.

A New Way of Thinking and Doing Things: Safe Care for Seniors is designed to prevent the risk of harm before it occurs and uncover new opportunities for learning and improvement when something unexpected does happen.

Quality Care and Services: Safe Care for Seniors will help identify improvement opportunities in the delivery of care and services and strengthen a culture of safety for all who live and work in aging services settings.

Improved Communication: Safe Care for Seniors will help meet the desire for open, ongoing and effective communication among residents, families, staff and leadership in aging services settings.

Enhanced Engagement: Safe Care for Seniors will engage staff, residents and their families in safety and quality work that will enhance the lives of all who live and work in aging services settings.

Safe. Trusted. Supported: United in our shared mission to keep those we serve safe from harm and to provide care with respect and dignity – always, Safe Care for Seniors will help us create safe, trusted and inclusive environments that our elders are proud to call home and give families confidence and peace of mind in all we do.