Session#	Tuesday, May 18 - 8 - 9 am	Track(s)	CBDM & ANFP	CDR & MAND	BON	BOSW	MN-BELTSS	NCCAP
101	MDH Updates: Home Care, Assisted Living, Housing with Services	AL, HCBS			Yes	Yes	Yes	Yes
102	2021 Top Trends: Senior Living Organizations Facing Historic Changes	AL, CC			Yes		Yes	
103	Caring for Individuals with Vision Loss	All settings			Yes	Yes		Yes
104	In Forward Motion	All settings			Yes	Yes	Yes	Yes
105	Dementia Communication Strategies During COVID	AL, CC, ADS		Yes	Yes	Yes	Yes	Yes
106	Adult Day Services and COVID-19: Lessons Learned and a Look Ahead	ADS			Yes		Yes	
107	ESSENTIAL SKILLS FOR SUPERVISORS: Emotional Intelligence (EI)	All settings	Yes	Yes	Yes	Yes	Yes	Yes
108	How to Prevent Vicious and Malicious Ransomware Attacks	All settings			Yes		Yes	
109	Spring Cleaning: Brush Up on Food Safety and Sanitation	AL,CC	Yes-Sanitation	Yes-Sanitation	Yes		Yes	
110	Care Center Business Office Best Practices- Reduce the Tail Chasing	CC			Yes	Yes	Yes	
111	COVID-19 Sentiment Report: Improving Marketing & Sales (Part 1)	AI, CC			Yes		Yes	
112	A Practical Guide to Diversity, Equity and Inclusion (DEI)	All settings	Yes-Ethics	Yes	Yes	Yes	Yes	
113	The Three C's – COVID, Care Paths and Competencies	AL, CC			Yes			
	Tuesday, May 18 - 9:30 - 10:30 a.m.							
Keynote	Be a Mountain Climber and Overcome Any Barrier	All settings		Yes	Yes		Yes	Yes
	Tuesday, May 18 - 10:45 - 11:45 a.m.							
201	MDH Update: COVID-19 Issues	All settings			Yes	Yes	Yes	Yes
202	Off to a Great Start – New Staff Onboarding	All settings	Yes	Yes	Yes		Yes	
203	Understanding the New Food and Nutrition Rules for AL Licensure	AL	Yes	Yes	Yes		Yes	
204	Dementia Education that Sticks (and Inspires!)	AL, CC, ADS			Yes	Yes	Yes	Yes
205	Harness the Power and Ease of Technology for Engagement and Connection	All settings			Yes	Yes	Yes	Yes
206	ESSENTIAL SKILLS FOR SUPERVISORS: Conflict Management	All settings	Yes	Yes	Yes	Yes	Yes	
207	COVID-19 Sentiment Report: Embracing Our New Reality - Part 2	AL, CC			Yes		Yes	
208	What's Next for Intergenerational Care?	AL, CC, ADS			Yes	Yes	Yes	Yes
209	Don't Wait for a Crisis to Create Your Crisis Communication Plan	AL CC			Yes		Yes	
210	Authentic Conversations About Meaning and Purpose with Older Adults	All settings			Yes	Yes	Yes	Yes
211	Unpacking Unconscious Bias	All settings	Yes	Yes	Yes	Yes	Yes	Yes
212	Do It Yourself (DIY) Strategic Planning for Uncertain Times	All settings			Yes		Yes	
	Wednesday, May 19 - 8 - 9 a.m.							
301	MDH Update: Physical Environment Requirements for Assisted Living Licensure	AL			Yes		Yes	
302	Complying with Infection Control Requirements	AL			Yes		Yes	
303	Increase Occupancy and Recruitment by Engaging Your Biggest Fans	AL, CC			Yes		Yes	
304	Clinical Documentation: Charting Best Practices	AL, CC			Yes	Yes		
305	The Four Pillars of Donor Relations	All settings			Yes		Yes	Yes
306	Strategies for Rebuilding Occupancy and Positioning for the Future	AL, CC			Yes		Yes	

307	ESSENTIAL SKILLS FOR SUPERVISORS: Effective Communication	All settings	Yes	Yes	Yes	Yes	Yes	Yes
308	Navigating the Assisted Living Licensure Process: Who's Doing What?	AL			Yes		Yes	
309	Create a Culinary Culture through Training and Partnership	AL, CC	Yes	Yes	Yes		Yes	
310	Surviving to Thriving: Renewing Team Resilience in the Wake of COVID-19	All settings			Yes	Yes	Yes	Yes
311	The Pandemic Loneliness Factor: An Issue of Epidemic Proportions	AL, CC			Yes	Yes	Yes	Yes
312	Physical Design Environment and the Mind-Body Healing Connection	AL, CC			Yes	Yes	Yes	Yes
313	One-to-One Activities from Around the World	All settings			Yes	Yes	Yes	Yes
	Wednesday, May 19 - 9:15 - 10:15 a.m.							
401	DHS Update: Care Center Rates and Policy	CC			Yes		Yes	
402	MDH Update: Office of Health Facility Complaints	AL, CC			Yes	Yes	Yes	
403	MN-BELTSS Update: Assisted Living Director Licensing	AL, IL, HCBS			Yes		Yes	
404	Implementing Innovative Solutions: More important than ever	AL, CC			Yes	Yes	Yes	Yes
405	Building Assessments and New Approaches in a COVID-19 World	AL, CC			Yes		Yes	
406	Create Donor-Centric Communications Across Multiplel Channels	All settings			Yes		Yes	Yes
407	Legal Issues Related to COVID-19 Outbreaks	AL, CC			Yes		Yes	
408	Infection Control Strategies, PPE Selection and Skin Health	CC			Yes			
409	Labor Trends: The Latest in Recruitment & Retention	AL, CC			Yes		Yes	
410	Practical Applications of a Fair & Just Culture	AL, CC			Yes	Yes	Yes	
411	How Nurses Support a Culture of Safety	AL, CC			Yes			
412	Creating a Safe Kitchen	AL, CC	Yes-Sanitation	Yes-Sanitation	Yes		Yes	
413	Compassionate Leadership (with Practical Leadership Hacks)	All settings			Yes	Yes	Yes	Yes
414	Effective Strategies to Address Elder Bullying	All settings			Yes	Yes	Yes	Yes
	Wednesday, May 19 - 10:30 - 11:30 a.m.							
501	MDH Update: Licensing and Certification for Care Centers	CC			Yes		Yes	
502	DHS Update: Minnesota's Assisted Living Report Card Development	AL			Yes		Yes	
503	Facility Guidelines Institute's (FGI): 2022 Updates	AL, CC			Yes		Yes	
504	Federal Public Policy Update: COVID-19 and Beyond	All settings			Yes		Yes	
505	Cultivate Planned Giving Donors	All settings			Yes		Yes	Yes
506	Anticipating the Future of Our Not-for-Profit Senior Living Sector	AL & CC			Yes		Yes	
507	Preventing Adverse Drug Events in Care Centers	CC			Yes			
508	Mitigating Risk with Discharge Planning During the Pandemic	AL, CC			Yes		Yes	
509	Culinary Emergency Food Plan and Lessons Learned	AL, CC	Yes-Sanitation	Yes	Yes		Yes	
510	Establishing Person-Centered Care in New AL Dementia Care Settings	AL			Yes	Yes	Yes	Yes
511	To SIRS Without Love: Post Payment Reviews by DHS	HCBS			Yes		Yes	
512	Ethical Considerations During a Pandemic	AL, CC			Yes	Yes-Ethics	Yes	
513	How Spiritual Narrative Story Revision Builds Resident Well-Being	AL, CC			Yes	Yes	Yes	Yes

	Thursday, May 20 - 8 - 9 a.m.							
601	DPS Update: Fire Safety for Senior Housing, AL and ADS	AL, ADS			Yes		Yes	
602	Making it Through an Immediate Jeopardy	CC			Yes		Yes	
603	Reverse Engineer Your Post-Pandemic Communications and Marketing Strategy	AL, CC			Yes		Yes	
604	Ten Insights into Highly Effective Meetings	All settings			Yes	Yes	Yes	Yes
605	Navigate Assisted Living Licensure, While Avoiding Legal Pitfalls	AL			Yes		Yes	
606	Building a Culture of Trauma Informed Care	AL, CC			Yes	Yes	Yes	
607	Pandemic Employment Law	All settings			Yes		Yes	
608	Why Telehealth Use Is Here to Stay	AL, CC			Yes	Yes	Yes	
609	Reimagining the Post-COVID Dining Experience	AL, CC	Yes	Yes	Yes		Yes	
610	How an Enterprise View of Strategy and Risk Leads to Better Decision-Making	AL, CC			Yes		Yes	
611	The COVID Era: Workforce Strategies For Adapting & Succeeding	AL, CC			Yes		Yes	
612	The Crossroads of Ageism and Racism in Minnesota	All settings	Yes-Ethics	Yes	Yes		Yes	Yes
	Thursday, May 20 - 9:30 - 10:30 a.m.							
General	Cultivating Resilience: Leadership Skills for Disruptive Times	All settings		Yes	Yes	Yes	Yes	Yes
	Thursday, May 20 - 10:45 - 11:45 a.m.							
701	DPS Update: State Fire Marshal Life Safety Code for Care Centers	CC			Yes		Yes	
702	MHFA and HUD Updates: Minnesota Housing	IL			Yes		Yes	
703	Managing a Successful Senior Living Turnaround in a COVID-19 Era & Beyond	AL						
704	IDR and IIDR: A Provider's Appeal Roadmap	AL, CC			Yes		Yes	
705	Innovative Strategies to Recruit Top Talent	All settings	Yes		Yes		Yes	
706	Managing Challenging Behaviors in Mental Illness, Parkinson's and Dementia	AL, CC			Yes	Yes		Yes
707	Housing and Service Terminations Under AL Licensure: Change is Coming	AL			Yes	Yes	Yes	
708	Becoming a Customer Service STAR	All settings		Yes	Yes	Yes	Yes	Yes
709	Leverage Dining Services to Increase Occupancy	AL, CC	Yes	Yes	Yes		Yes	
710	Using the VAA to Protect Seniors and Trusted Staff	AL, CC			Yes	Yes	Yes	Yes
711	Addressing COVID-Related Functional Decline in Older Adults	AL, CC			Yes	Yes	Yes	Yes
712	A Proactive Approach to Integrative Wellness and Fitness	AL, CC, IL			Yes	Yes	Yes	Yes
	Friday, May 21 - 8 - 9 a.m.							
801	DHS Update: Waiver Payments for Adult Day Services and Customized Living	ADS			Yes	Yes	Yes	
802	Employment Law Hot Topics – 2021 Edition	All settings			Yes		Yes	
803	Navigating New and Established Approaches to Provider Collaboration	AL, CC			Yes		Yes	
804	Environmental Preparedness, Practices and Protocols Against Contaminants	AL, CC	Yes-Sanitation		Yes		Yes	
805	A Practical Approach to New AL Residency/Lease Agreements	AL			Yes	Yes	Yes	
806	Retaining Occupancy: Diagnosis Based Home Health	AL, CC			Yes			

2021 LeadingAge Minnesota Institute Personalized Institute Schedule with CEU Approvals

807	Serving LGBTQ+ Older Adults	All settings			Yes	Yes	Yes	Yes
808	Strategies to Successfully Operationalize Infection Prevention and Control	AL, CC			Yes	Yes	Yes	
809	Make Them See It: Leading with Vision	All settings			Yes	Yes	Yes	Yes
	Friday, May 21 - 9:15 - 10:15 a.m.							
901	DHS Update: Adult Day Services Licensing	ADS			Yes		Yes	
902	Balancing the Ethics of Keeping Residents Safe from Harm	AL, CC			Yes	Yes-Ethics	Yes	
903	Evictions 101: Evicting for Nonpayment, Behavior, or Lease Violation	AL			Yes	Yes	Yes	
904	Planning for a Post-Pandemic World - Part 1	All settings			Yes		Yes	
905	Using Your Inner Sherlock Holmes to Understand Falls	AL, CC			Yes			
906	2021 OIG Compliance and Self-Disclosure in a COVID19 World	AL, CC			Yes		Yes	
907	Integrate the New Permanent Expansion of Medicare Telehealth Service	AL, CC			Yes	Yes	Yes	
908	The Salty Truth: It's Complicated	AL, CC	Yes	Yes	Yes			
	Friday, May 21 - 10:30 - 11:30 a.m.							
1001	MDH Update: Adult Day Services COVID-19 Issues	ADS			Yes		Yes	
1002	Assisted Living Communities in Transition: What Will Licensure Bring?	AL			Yes		Yes	
1003	Self-care for Healthcare: Creating Happiness in the New "Normal"	All settings		Yes	Yes	Yes	Yes	
1004	Planning for a Post-Pandemic World - Part 2	All settings			Yes		Yes	
1005	Federal Affordable Housing Update	IL			Yes		Yes	
1006	Improve Your Dementia Care with Best Practice Standards	AL, CC			Yes	Yes	Yes	Yes
1007	OSHA Inspection: Is Your Facility Prepared?	AL, CC			Yes	_	Yes	
1008	Reduce Stress and Improve Outcomes with Aromatherapy	AL, CC			Yes			Yes