

PRE-CONFERENCE INTENSIVE SESSIONS

TUESDAY, FEB. 6 *Deep dive learning on the issues important to you*

SESSION A

Survey Preparation: Managing Surveys, Understanding Deficiencies, and Creating Plans of Correction

REGISTRATION FEES

LeadingAge Minnesota Members – \$140 per person
Prospective Members – \$180 per person
Registration includes lunch, refreshments, and handouts.

SCHEDULE

9:30 a.m. Registration
10 a.m. – 3:30 p.m. Program

ABOUT THE INTENSIVE

This intensive provides the information, resources, and hands-on application of key regulatory concepts that care center and assisted living nurses and administrators need to strategically manage the survey process, analyze deficiencies, and create effective plans of correction. How surveys are managed and plans of correction are written and executed can mitigate the risk of extended surveys, re-surveys, and additional citations.

- Understand the foundational concepts necessary to effectively manage the regulatory survey process.
- Determine fact patterns and identify same and similar residents.
- Participate in case studies and exercises to learn how to analyze statements of deficiencies and use that information to create successful plans of correction.
- Apply resources and tips to prepare for the survey and corrections process.

Presenters

Dr. Kari Everson, RN, LNHA, LALD, Vice President of Clinical Services, LeadingAge Minnesota, Minneapolis and President, Evercare Aging Services Consulting, Woodbury; Robert Rodè, Attorney/Partner, Voigt, Rodè, Boxeth, & Coffin, LLC, St. Paul; Brianna Olson, BSN, RN, PHN, LALD, Clinical Consultant, Knute Nelson, Alexandria; and Lois Jo Bittner, RN, LALD, Director of Home Health Care Services, St. Francis Health Services of Morris

SESSION B

Team Strategies and Tools to Enhance Performance and Communication

REGISTRATION FEES

LeadingAge Minnesota Members – \$140 per person
Prospective Members – \$180 per person
Registration includes lunch, refreshments, and handouts.

SCHEDULE

9:30 a.m. Registration
10 a.m. – 4:30 p.m. Program

ABOUT THE INTENSIVE

This interactive intensive will help you enhance communication and teamwork throughout your organization to improve care and services, resident safety, and joy in the workplace. The session will leverage the successful Team Strategies and Tools to Enhance Performance and Patient Safety (TeamSTEPPS®) curriculum that can be applied to any type of team. There will be time to practice communication and team engagement strategies and develop an action plan for bringing key processes back to your organization.

- Learn the principles of TeamSTEPPS® that can be applied to create well-functioning teams and improve communication across your organization.
- Practice techniques for communicating critical information, including SBAR, Call-Out, Check-Back, and Handoff.
- Discuss and apply team processes, such as briefs, huddles, debriefs, and checklists that will improve communication for any team.
- Examine strategies to create a culture of mutual support where team members are expected to seek and offer support when needed and are equipped to manage and resolve conflict.
- Engage in exercises to practice strategies to empower all team members to speak up if they are concerned about a potential safety situation and assertively share their concerns.

Presenters

Cyndi Siders, MSN, RN, CPHRM, CPPS, DFASHRM Advanced Master Trainer, TeamSTEPPS®, Siders HealthCare Consulting, Grand Forks, N.D.; and Julie Apold, PhD, Vice President of Quality & Performance Excellence, LeadingAge Minnesota, Minneapolis

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SESSION C

Food Code: Meeting Requirements for Quality Resident Care

REGISTRATION FEES

LeadingAge Minnesota Members – \$140 per person
Prospective Members – \$180 per person
Registration includes lunch, refreshments, and handouts.

SCHEDULE

9:30 a.m. Registration
10 a.m. – 4:30 p.m. Program

ABOUT THE INTENSIVE

This intensive provides the information and resources that care center and assisted living administrators and culinary staff need to meet key food code requirements, provide quality resident care, and avoid citations. Application to MN CFPM for four hours of continuing education is in process.

- Understand current food service workforce challenges and explore strategies to adapt.
- Review principles of sanitation and food safety in the MN Food Code.
- Identify common food code citations and procedures to implement for a successful survey.
- Explore best practices for modified textures and diets.

Sponsored by



Passion for Dining and Nutrition

Presenters

Dawn Nickleson, CDM, CFPP, Pastry Chef, Owner, Passion for Dining and Nutrition, Cottage Grove; and invited speakers to be announced

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PRE-CONFERENCE INTENSIVE SESSION

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SESSION D

Leadership Intensive: A LEAN Six Sigma Process Improvement LEGO Game

REGISTRATION FEES

LeadingAge Minnesota Members – \$175 per person

Prospective Members – \$215 per person

Registration includes lunch, refreshments, and handouts.

PROGRAM SCHEDULE

Each session has room for 24 participants. You may need to be reassigned to a morning or afternoon session depending on registration numbers.

Morning Session

8:30 a.m.

9 a.m. – Noon

Registration

Program

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Afternoon Session

1 p.m.

1:30 – 4:30 p.m.

Registration

Program

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ABOUT THE INTENSIVE

To thrive in the long-term care field with staffing and economic challenges, organizations are focusing on improving productivity and increasing efficiency. The Lean Six Sigma methodology has been used to streamline processes in healthcare and other organizations to provide services to customers and patients faster and more efficiently. This workshop explores the process and tools needed to improve process performance.

Expert trainers and facilitators Edwin Boon and Joe Hesser will guide participants through an interactive LEGO simulation. Participant teams will experience process problems and apply Lean Six Sigma practices to overcome them. During this fun simulation participants will learn the power of Lean Six Sigma for improving the process performance in their organization.

- Experience and learn the application of the Lean Six Sigma process improvement methodology.
- Apply Lean Six Sigma tools to a real process.
- Illustrate the power of Lean Six Sigma through a hands-on demonstration.
- Walk away with practical tools and a clear plan for applying the Lean Six Sigma methodology to your processes.

Presenters

Edwin Boon is the CEO of the Lean Six Sigma Company USA. He is a certified Master Black Belt by GE. He is also a former CFO of Hertz Leasing in Europe and a VP of Lean Six Sigma @ Customer Experience at Sleep Number in the USA.

Joe Hesser is a certified Master Black Belt trainer with the Lean Six Sigma Company USA. He also spent 35 years with 3M where he held numerous business management leadership positions with worldwide responsibilities at plant, division, business group, and corporate levels.

“The Lego Workshop was a fun, hands-on experience that allowed us to identify how easily our processes can get bogged down and steps that can be taken to increase operational effectiveness.”

-Julie Apold, Vice President of Quality and Performance Excellence, LeadingAge Minnesota