PRE-CONFERENCE INTENSIVE SESSIONS

SESSION A
Foundations of Quality Improvement Boot Camp

ABOUT THE WORKSHOP
This workshop provides the information, resources, and hands-on application of key quality improvement concepts, approaches, and tools to support and strengthen your quality improvement program.

Having a solid quality improvement program and approach impacts all aspects of your organization from meeting regulatory compliance, reducing costs, and maximizing value-based payments to improving resident satisfaction and care, and staff engagement and retention.

- Acquire the foundational knowledge necessary to effectively apply quality improvement principles and methods to opportunities for improvement in your organization.
- Participate in case studies and exercises to gain a deeper understanding of the concepts so you can apply that knowledge right away.
- Take home resources and tips to strengthen your organization’s quality improvement program.

WORKSHOP AGENDA
Creating a Solid Quality Foundation

The 5-Step Quality Improvement Process: Identifying the Problem and Strong Solutions
◇ Step 1: Identify Problems/Barriers
  • Prioritization
◇ Step 2: Select Specific Problem
  • Identifying Contributing Factors and Root Causes – Deep Dive
  • Identifying Process Gaps (Process Mapping) – Deep Dive
◇ Step 3: Brainstorm Solutions
  • Effective Brainstorming
  • Strong Solutions
◇ Step 4: Select One Solution
  • Prioritizing Solutions
  • Creating a Project Plan
◇ Step 5: Testing Your Solutions
  • PDSA Cycles
  • Implementing Your Plan

Understanding, Sharing, and Using Data to Drive Decision-Making
Applying Your Data Knowledge to Case Studies
Summary and Wrap-Up
3:45 p.m. – 4:45 p.m.
Optional Session: Understanding Nursing Home Specific Measures and Reports

REGISTRATION FEES
LeadingAge Minnesota Members – $120 per person
Prospective Members – $160 per person
Registration includes lunch, refreshments, and handouts.

SCHEDULE
9:30 a.m.  Registration
10 a.m. – 3:45 p.m. Program
3:45 – 4:45 p.m. Optional Session for Care Centers

Presenters
Julie Apold, Vice President of Quality & Performance Excellence, LeadingAge Minnesota, St. Paul; Sandy Delgehausen, Regional Director of Clinical Support/Metrics, Cassia, Eagan; and Cyndi Siders. RN, MSN, DFASHRM, CPHRM, CPPS, CWCA, Executive Consultant, Risk Management and Patient Safety, Vaaler, Grand Forks, N.D.