

# 2022 LeadingAge Minnesota Annual Sponsors

These outstanding organizations are dedicated partners whose financial support helps provide quality programs and resources to our members.

Through these unprecedented times, our annual sponsors have continued their steadfast support of our collective work. They have met myriad challenges with industry expertise, innovative solutions, flexibility, and a genuine desire to help our members serve seniors with excellence and dignity.

**For all you do – *thank you.* We truly are Better Together.**



Anderson Companies  
Compeer Financial  
DBS Group  
Eide Bailly LLP  
Elim Preferred Services Inc.

Essity  
Fredrikson & Byron, P.A.  
Guardian Pharmacy Minnesota  
Health Dimensions Group  
Kraus-Anderson

McKesson Medical-Surgical  
Northland Securities Inc.  
Pathway Health  
St. Croix Hospice

# EXPERIENCE HALL HOURS

**Wednesday, Feb. 9**

11 a.m. – 1:30 p.m.

Exhibit Hall Grand Opening

11 a.m. – 3 p.m.

Exhibit Hall Open

**Thursday, Feb. 10**

9 a.m. – 1 p.m.

Exhibit Hall Open

11:30 a.m. – 12:30 p.m.

Snacks in the Exhibit Hall

*Sponsored by*

**McKESSON**

## Plan Ahead

Prepare your list of must-see exhibitors and explore the innovative products and services at the Experience Expo. Download the Institute & Expo App for the most-up-to-date exhibitor list and conference information.

# EXPO HALL

**This is the Largest State Expo in the Field**



Make sure to visit all eight Experience Booths  
to engage in fun, interactive activities (even more fun than puppy cuddling!)



**Hundreds of service and product options for you to explore –  
all here at the Institute Experience Expo!**



# SPECIAL FEATURES

## OPENING NIGHT CELEBRATION

WEDNESDAY, FEBRUARY 9 • 6 – 10 p.m.

*In the heart of downtown Saint Paul – easy walking distance from RiverCentre and local hotels*

**Opening night is a fun time full of connections, laughter, and entertainment.**

### OLYMPICS WATCH PARTY

6 – 8 p.m.

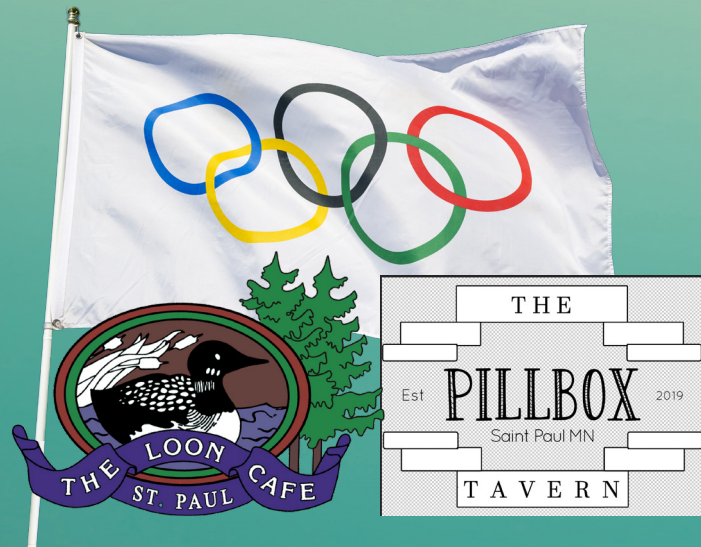
#### Two great locations!

**Pillbox Tavern**, 400 Wabasha Street North | 651.756.7566

**The Loon Café**, 426 St. Peter Street | 651.330.4777

Grab dinner with your team and cheer on your favorite country while watching the Olympics, then head over to the main event!

*Call Loon Café to make reservations, ask for the reserved LeadingAge Minnesota seating area. Pillbox Tavern first come open seating. (Food and beverage not included.)*



### HYPNOTIST/MENTALIST SHOW

8:30 – 9:30 p.m.

**kj's hideaway**

*Passion for music Love for artists*

**KJ's Hideaway**, 408 St. Peter Street  
(in lower level of historic Hamm Building)

Doors open and live entertainment starting at 6:30 p.m.

Food and beverage available (*not included*).

*Seating is limited to 150 guests. First come open seating.*

Noah Sonie entertains us by combining baffling hypnosis with mind-blowing mentalism. It's a hilarious, interactive, and engaging journey through the mind as you experience wonder, surprise, and intrigue. You'll be amazed and left questioning what's possible. It's a show you don't want to miss!

**Noah Sonie**

Opening Night Celebration  
sponsored by



Securities

# SPECIAL FEATURES

## INSTITUTE & EXPO APP THE INSTITUTE AT YOUR FINGER TIPS

For everything you need to have a great conference experience, make sure to download the Institute & Expo App before you go.

- Daily schedules and room locations
- Session descriptions
- Handouts
- Speakers list
- Session evaluations
- Exhibitor and sponsor lists
- Maps
- CEU information
- Networking list of Institute participants and more!

Once you're registered for the Institute, keep an eye out for an email with download instructions!



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## LEADINGAGE MINNESOTA FOUNDATION SILENT AUCTION



**Wednesday, Feb. 9 and Thursday, Feb. 10**

The Sixth Annual Silent Auction returns to the Institute! Help raise funds to provide caregiver and staff scholarships and support the important work of the LeadingAge Minnesota Foundation. Two ways to participate:

- Donate an auction item.
- Shop and bid at the 2022 Silent Auction.

There's always a wide variety of wonderful items to choose from – check out the Institute App in advance for a list of auction items.



## MEETUP GROUPS ARE BACK!

Meetup Groups are small, informal gatherings of members with shared interests. Meet new colleagues, share ideas and resources, learn about trends, and get ideas you can use. Meetup Groups are happening throughout the Institute; see Schedule of Events for dates, times, and professional groups.

*CEUs are not available for these informal learning opportunities.*



# SPECIAL FEATURES

## LIFE AFTER THE 1135 WAIVER: HOW TO TRANSITION BASIC CARE AIDES TO NURSING ASSISTANTS

Have you been utilizing the 1135 waiver to train caregivers during the pandemic? Do you have a plan to upskill those staff to get on the Nursing Assistant Registry before the waiver ends? We can help!

Stop by the EduCare/OnTrack Nursing Assistant Training display for a free 1:1 consultation to discuss how you can most efficiently and effectively transition your BCAs to NARs. There are several pathways to remain in compliance – we are here to help you make a plan!

The EduCare/OnTrack display is located on the ballroom concourse outside of the General Session ballroom.



## LEADERSHIP ACADEMY

Join us to celebrate the 2021 graduating class of Leadership Academy Fellows at the Institute.

Leadership Academy is a nine-month leadership development program focused on leadership theory, experiential learning, and critical skills development with mentorship support through personal coaching teams. Since 2010, over 350 established and emerging leaders have completed their fellowship.

Congratulations to this year's Leadership Academy Graduates! View the list [here](#).

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LeadingAge<sup>®</sup>MN  
Leadership Academy

Authentic leadership

Leading teams

Action learning

Deep listening and communication

Maximizing strengths

Decision making and problem solving

Leading change

Applications for the 2022 class will be available in January at [LeadingAgeMN.org](http://LeadingAgeMN.org) under Education and Events.

[www.LeadingAgeMN.org/2022Institute](http://www.LeadingAgeMN.org/2022Institute)

# 2022 EXCELLENCE IN PRACTICE AWARDS

## Stars Among Us



Congratulations to these member organizations for demonstrating Excellence in Practice! Both of this year's awards reflect initiatives created in response to COVID-19; yet in very different arenas. One, a rapid response to create skilled COVID acute care centers; and the other, innovative approaches to providing adult day services in the face of mandated statewide closure.

### *COVID Support Units*

*Cassia Redeemer Residence, Minneapolis; and Chapel View Care Center, Hopkins*  
**(Safe Care for Seniors)**



In the earliest days of the COVID-19 pandemic, Cassia's Redeemer Residence and Chapel View Care Center answered the call from Minnesota's Department of Health and State Emergency Operations Center to provide COVID care. Their dedicated staff demonstrated an elevated level of commitment to fight the challenges of the pandemic under the most difficult circumstances. The two COVID Support Units were vastly different in physical design; one, a brand-new state-of-the-art TCU with all private rooms; the other an older retrofitted building. The teams rallied to deliver care for internal outbreaks, partner with local hospitals to take admissions, and to support the broader community in the pandemic battle.

### *Vets Club "On the Road"*

*Minnesota Veterans Home Adult Day Center, Minneapolis*  
**(Performance Excellence in Aging Services)**



When the state's adult day centers were abruptly closed by government order in March 2020, the staff at the Minnesota Veterans Adult Day program in Minneapolis immediately developed plans to continue to serve their clients. Concerned for their cognitive and emotional wellbeing, the staff devised innovative methods to keep up vital social connections. The myriad approaches included Virtual Vet's Club kits sent to clients' caregivers, virtual education on COVID and proper use of PPE, themed drive-through events, and a mobile Vet's Club "on the road" that ensured clients received personal staff visits in their homes and gave caregivers a much needed respite.

Learn more! These awards are all about sharing great ideas and initiatives with providers throughout Minnesota. Attend the session to hear about these programs and take away key learnings for your own organization.

***Session 205, Wednesday, February 9, 1:30 – 2:30 p.m.***



# QUALITY, SAFETY, AND PERFORMANCE EXCELLENCE

LeadingAge Minnesota is committed to supporting our members' quality and performance improvement initiatives. Look for opportunities throughout the Institute to gain knowledge, skills, and resources that lead to improved quality and safety outcomes, engaged staff, streamlined operations, and more satisfied customers.



## Quality & Patient Safety Conference

This Conference-within-a-Conference includes seven education sessions dedicated to key quality and safety issues that are top of mind for providers and drive safety and continuous improvement.

## Pre-Conference Foundations of Quality Bootcamp

**Tuesday, Feb. 8**

*A full day deep dive in learning and practicing approaches to enhance your quality improvement programs, use data and information to drive decision-making, and develop and implement solutions to address priority issues.*

*See page 7 for schedule and fees.*

## Quality & Patient Safety Conference Sessions

**Wednesday, Feb. 9**

- #203 – Establishing a Just Culture Focused on Continuous Improvement (1:30 – 2:30 p.m.)
- #204 – Ethical Dilemmas – Which Decision is the Correct Decision? (1:30 – 2:30 p.m.)
- #302 – How a Supportive Culture Enhances Quality and Safety (3 – 4 p.m.)
- #402 – Designing Systems that Account for Human Beings Being Human (4:15 – 5:15 p.m.)

**Thursday, Feb. 10**

- #503 – Care Centers: Lessons Learned from Immediate Jeopardy Cases (8:30 – 9:30 a.m.)
- #603 – Steps to Create a Culture of Continuous Improvement and Excellence (10:30 – 11:30 a.m.)
- #702 – Optimizing Resident Physical, Cognitive, and Emotional Health and Well-Being (2:30 – 3:30 p.m.)
- #801 – Assisted Living: Lessons Learned from Substantiated OHFC Cases (3:45 – 4:45 p.m.)

# QUALITY, SAFETY, AND PERFORMANCE EXCELLENCE

## Recognizing and Celebrating Your Commitment to Quality and Safety

Congratulations to the LeadingAge Minnesota member organizations who are leading the way in continuous quality and performance improvement and in keeping seniors safe from harm.



### Safe Care for Seniors

#### *Honor Roll*

113 Providers were named to the Safe Care for Seniors Honor Roll for demonstrating action and outcomes that ensure the older adults they serve are safe from harm and all who live and work in their settings are treated with dignity and respect. View the list [here](#).

#### *Committed Organizations*

450 LeadingAge Minnesota members made the Safe Care for Seniors Pledge in 2019 and committed their organization to implementing the 5-Step Action Plan. View the list [here](#).



### Performance Excellence in Aging Services

LeadingAge Minnesota has recognized 15 aging services providers for their achievements in quality, continuous improvement, and performance excellence.

#### *Level 1: Award of Merit*

- Carris Health
- Martin Luther Manor
- The Good Shepherd Community
- St. Crispin Living Community
- Vista Prairie at Copperleaf
- Vista Prairie at Garnette Gardens
- Vista Prairie at Goldfinch Estates
- Vista Prairie at Monarch Meadows
- Vista Prairie at River Heights
- Vista Prairie at Windmill Ponds

#### *Level 2: Award of Honor*

- Benedictine Living Community of Duluth
- Knute Nelson
- Madonna Living Community of Rochester
- St. Francis Health Services of Morris
- Walker Methodist

To learn more about how you can get started on your Performance Excellence journey, contact Julie Apold, Vice President of Quality & Performance Excellence, [japold@leadingagemn.org](mailto:japold@leadingagemn.org).