

# Wound Care Supply Standardization

Minnesota Veterans Home-Silver Bay Lollie Cooper, LPN

### **Identified Problem**

- 1. Identify Problem(s)/Barrier(s)
- 2. Select Specific Problem
- 3. Brainstorm Solutions
  - 4. Select One Solution
    - 5.Test Solution (PDSA)

- \*Four Medication Rooms
- \*Differing Organization of: Wound Care Supplies, Stock Meds, Re-order forms
- \*Multiple Steps/Dimensions to Order/Re-order Medications/Wound Care Supplies
- \*Multiple Pharmacy/Supply Options

## **Proposed Solution**

Identify Problem(s)/Barrier(s)
Select Specific Problem
Relect One Solution

Select One Solution

Solution

- \*Standardize wound care supplies in each med room
- \*Create process for maintaining supplies
- \*Create process for checking expiration dates
- \*Create process for cleaning storage bins and supply cupboards
- \*Create staff satisfaction survey r/t new processes

## Goal

- 1. Identify Problem(s)/Barrier(s)
  - 2. Select Specific Problem
  - 3. Brainstorm Solutions
    - 4. Select One Solution
      - 5.Test Solution (PDSA)

- \*Maintain par levels of supplies
- \*Keep wound care supplies organized
- \*Contain costs

\*Save nursing time

#### **Team Members**

Lollie LPN Dawn LPN Jennifer RN Sr. Lu RN Sr./WCC Kim RNS/WCC Brenda RNS Kathryn ADON Rennae DON Tina CSAS



















# **Action Steps**

Put all of the supplies on the table

Separated supplies into categories:

- \*Sterile dressings
- \*Non-sterile dressings
- \*Ointments/creams
- \*Miscellaneous supplies

Established par levels

Disposed of expired products

Sent out staff satisfaction surveys



# 20/25 surveys returned

# **Outcomes**

Nursing time saved

Wound care supplies remain organized

#### **Evergreen Wound Care Before**



#### **Evergreen Wound Care After**



#### **Blue Spruce Wound Care Before**



#### **Blue Spruce Wound Care After**



#### **Maple Wound Care Before**



#### **Maple Wound Care After**



**Birch Wound Care Before** 



#### **Birch Wound Care After**



#### Successes

- 1. 5/5 Nurse Satisfaction Rating in all areas
- 2. Cost Savings potentially in the thousands of dollars
- 3. Decreased waste
- 4. Staff engagement provided the opportunity to participate and define their own work including space and workflow.
- Staff feels validated and valued.

## Lessons Learned







2. APPLYING THIS PROCESS TO CONTINUE WORK IN THE MED ROOMS



3. STAFF ABILITY TO LEAD QUALITY IMPROVEMENT PROJECTS WAS A NEW CONCEPT



4. STAFF VALIDATION, INCLUSION AND ENGAGEMENT SIGNIFICANTLY IMPROVED STAFF MORALE

# **Next Steps**

#### **CURRENT PROJECT**

- Continue to track cost savings
- Random audits
- Train new staff on process
- Periodic staff surveys for improvement ideas

#### **NEW PROJECTS**

- Stock Medications
- Cycle Fill/Turnover
- On-Demand Med Ordering
- Hospice
- Order Entry/Med Errors

# Thank you

From the Wound Care Management Team at the Minnesota Veteran's Home-Silver Bay