



FOR IMMEDIATE RELEASE  
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**LYNETTE BERGLUND, CARE ATTENDANT AT GRAND ARBOR IN ALEXANDRIA,  
RECEIVES MAKE ZERO HARM POSSIBLE AWARD**

Saint Paul, MN (Jan. 8, 2020) – Lynette Berglund, a care attendant at Grand Arbor in Alexandria, recently received the Make Zero Harm Possible Award from LeadingAge Minnesota. The award recognizes staff in aging services settings who demonstrate their commitment to safe, quality care and to treating the people they serve with respect and dignity – always.

“Lynette Berglund is a champion for safe, quality care. She sees respect, dignity and safety as core values in her work, and goes above and beyond her traditional role as a care attendant to ensure a safe, compassionate environment for all who live and work at Grand Arbor,” said Gayle Kvenvold, President and CEO, LeadingAge Minnesota.

As a care attendant, Berglund sees that the individual needs of each resident are met and advocates for them if she feels things can be improved or if she notices any changes or concerns. In addition to her focus on person-centered care, Berglund alerts nursing and maintenance staff to potential safety risks that could cause harm. She also provides training to new staff, ensuring that the standard of safe care for residents at Grand Arbor are lived out by each employee and that they know and understand the residents’ routines so they can anticipate their needs.

“Lynette comes to work each day and cares for our residents like they are her own family,” said Shannon Ruether, RN Case Manager, Grand Arbor. “She provides compassionate, kind and dignified care so that our residents have the best day possible. Lynette is truly one of a kind, and we are so very lucky to have her on our team.”

The Make Zero Harm Possible award is one component of LeadingAge Minnesota’s [Safe Care for Seniors](#) initiative, a comprehensive safety and quality improvement program. The program is designed to strengthen the culture of safety, prevent the risk of harm before it occurs, and uncover new opportunities for learning and improvement in the delivery of care and services.

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**About LeadingAge Minnesota**

Driven to transform and enhance the experience of aging, LeadingAge Minnesota is the state’s largest association of organizations serving older adults. Together with more than 60,000 caregivers, our members provide quality, compassionate services and support to nearly 70,000 older adults every day in independent living, assisted living, adult day, and skilled nursing.