



FOR IMMEDIATE RELEASE
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**SUE KIEL, DIETARY COOK AT NORTH SHORE HEALTH,
RECEIVES MAKE ZERO HARM POSSIBLE AWARD**

Saint Paul, MN (Jan. 15, 2020) – Sue Kiel, a dietary cook at North Shore Health in Grand Marais, recently received the Make Zero Harm Possible Award from LeadingAge Minnesota. The award recognizes staff in aging services settings who demonstrate their commitment to safe, quality care and to treating the people they serve with respect and dignity – always.

“Sue Kiel is a champion for safe, quality care. She sees respect, dignity and safety as core values in her work, and goes above and beyond her traditional role as a dietary cook to ensure a safe, compassionate environment for all who live and work at North Shore Health,” said Gayle Kvenvold, President and CEO, LeadingAge Minnesota.

As a dietary cook, Kiel excels at ensuring nutritious meals for residents and patients at North Shore Health. Her attention to the individual needs of residents and her compassion for all she serves elevated Kiel to receive this distinguished award.

Kiel goes above and beyond every day by visiting with all the residents before serving meals to make sure they are comfortable and care for. She is in tune with their needs, often seeing changes in some residents that others may not notice and brings it to the attention of the nursing staff. Kiel also prepares special meals and desserts for the residents at North Shore Health to help them feel more at home.

“Sue Kiel truly embodies the mission of providing community access to compassionate care each day in her work and is a tremendous team member who all who live and work at North Shore Health,” said Mary Edson, Nursing Assistant Registered, North Shore Health.

The Make Zero Harm Possible award is one component of LeadingAge Minnesota’s [Safe Care for Seniors](#) initiative, a comprehensive safety and quality improvement program. The program is designed to strengthen the culture of safety, prevent the risk of harm before it occurs, and uncover new opportunities for learning and improvement in the delivery of care and services.

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About LeadingAge Minnesota

Driven to transform and enhance the experience of aging, LeadingAge Minnesota is the state’s largest association of organizations serving older adults. Together with more than 60,000 caregivers, our members provide quality, compassionate services and support to nearly 70,000 older adults every day in independent living, assisted living, adult day, and skilled nursing.