

Memory Care/Dementia Care Information Disclosure Requirements

Housing with Services buildings that have a special program or area for persons with memory loss or dementia—or if they advertise that they provide memory care services—are required to disclose some specific types of information to prospective residents and their designated representative, which is usually a family member. Some of this information is also included in the housing with services contract and some is specific only to dementia care programs. The dementia-specific disclosures required by state law are:

- (1) a statement of the overall philosophy and how it reflects the special needs of residents with Alzheimer's disease or other dementias;
- (2) the criteria for determining who may reside in the special care unit;
- (3) the process used for assessment and establishment of the service plan or agreement, including how the plan is responsive to changes in the resident's condition;
- (4) physical environment as well as design and security features that specifically address the needs of residents with Alzheimer's disease or other dementias;
- (5) frequency and type of programs and activities for residents of the special care unit;
- (6) involvement of families in resident care and availability of family support programs;
- (7) fee schedules for additional services to the residents of the special care unit; and
- (8) a statement that residents will be given a written notice 30 days prior to changes in the fee schedule.

(9) staffing credentials, job descriptions, and staff duties and availability, including any training specific to dementia.

The establishment's direct care staff and their supervisors must have training in the following areas:

- (1) an explanation of Alzheimer's disease and related disorders;
- (2) assistance with activities of daily living;
- (3) problem solving with challenging behaviors; and
- (4) communication skills.

The establishment must provide to consumers in written or electronic form a description of the training program, the categories of employees trained, the frequency of training, and the basic topics covered.